

# Re: 12745 Foothill Blvd

**Subject:** Re: 12745 Foothill Blvd  
**From:** Juan Solorio <juan.solorio@lacity.org>  
**Sent:** Tuesday, December 17, 2019 8:00 AM  
**To:** Mark Santos <marks@lacitymarketing.com>  
**Cc:** Sarah Bell <Sarah.Bell@lacity.org>; Anthony.Garcia@san.ca.gov; Christine.Jerian <christine.jerian@lacity.org>; Councilmember Rodriguez <Councilmember.Rodriguez@lacity.org>; Doug.Tripp <doug.tripps@lacity.org>; San Call Center <san.callcenter@lacity.org>  
**Re:**

For future reference, you can initiate requests for bulky item collection via MyLA311. By self reporting request to the city as soon as the issue is identified, the city can collect in a timely manner as to not to delay the delivery services. You can make a request through MyLA311 [www.lacity.org/MyLA311](http://www.lacity.org/MyLA311)

I've gone ahead and make a request on your behalf. Service Request #1-127456181.

On Thu, Mar 12, 2020 at 2:22 PM Mark Santos <[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)> wrote:

Re: I did not.

Thank You,

Mark Santos  
Warehouse Operations  
GFK Marketing Corp.  
[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)

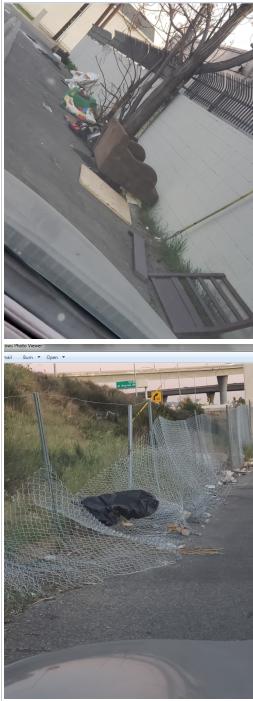
**From:** Juan Solorio [mailto:[juan.solorio@lacity.org](mailto:juan.solorio@lacity.org)]  
**Sent:** Tuesday, March 12, 2020 2:18 PM  
**To:** Mark Santos <[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)>; Christine.Jerian <[christine.jerian@lacity.org](mailto:christine.jerian@lacity.org)>; Councilmember Rodriguez <[Councilmember.Rodriguez@lacity.org](mailto:Councilmember.Rodriguez@lacity.org)>; Doug.Tripp <[doug.tripps@lacity.org](mailto:doug.tripps@lacity.org)>; San Call Center <[san.callcenter@lacity.org](mailto:san.callcenter@lacity.org)>  
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Hi Mark,

With regards to the bulky items, have you started the process with the city by requesting bulky item collection through the 311 app or by dialing 3-1-1?

On Mon, Mar 9, 2020 at 11:47 AM Mark Santos <[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)> wrote:

Good morning all! The trash and fence continues, please see pictures.



Thank You,

Mark Santos  
Warehouse Operations  
GFK Marketing Corp.  
[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)

**From:** Juan Solorio [mailto:[juan.solorio@lacity.org](mailto:juan.solorio@lacity.org)]  
**Sent:** Tuesday, December 17, 2019 10:25 AM  
**To:** Sarah Bell <[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)>; Mark Santos <[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)>; Anthony.Garcia@san.ca.gov; Christine.Jerian <[christine.jerian@lacity.org](mailto:christine.jerian@lacity.org)>; Councilmember Rodriguez <[Councilmember.Rodriguez@lacity.org](mailto:Councilmember.Rodriguez@lacity.org)>; Doug.Tripp <[doug.tripps@lacity.org](mailto:doug.tripps@lacity.org)>; San Call Center <[san.callcenter@lacity.org](mailto:san.callcenter@lacity.org)>  
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Thanks Sarah!

On Tue, Dec 17, 2019 at 10:03 AM Sarah Bell <[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)> wrote:

I will take care of it.

On Tue, Dec 17, 2019 at 10:00 AM Mark Santos <[marks@lacitymarketing.com](mailto:marks@lacitymarketing.com)> wrote:

Hello all,

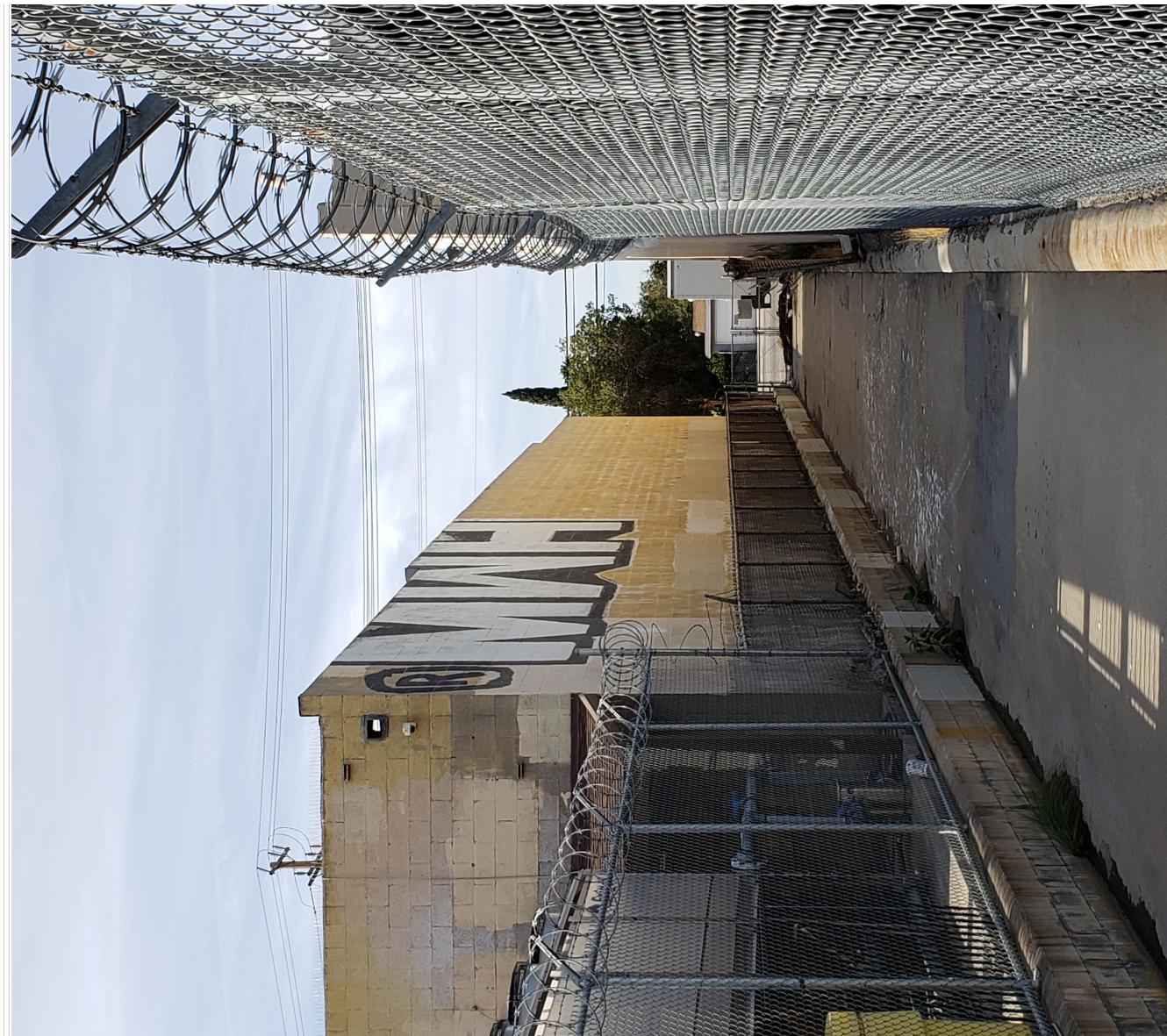
Thank for the fence on both ends of the wash, it has been working great! Please send someone to unlock and open it to clean up the bottom part as this is blocking the water from flowing and draining.

Also last night we got hit with graffiti, please send clean up ASAP.

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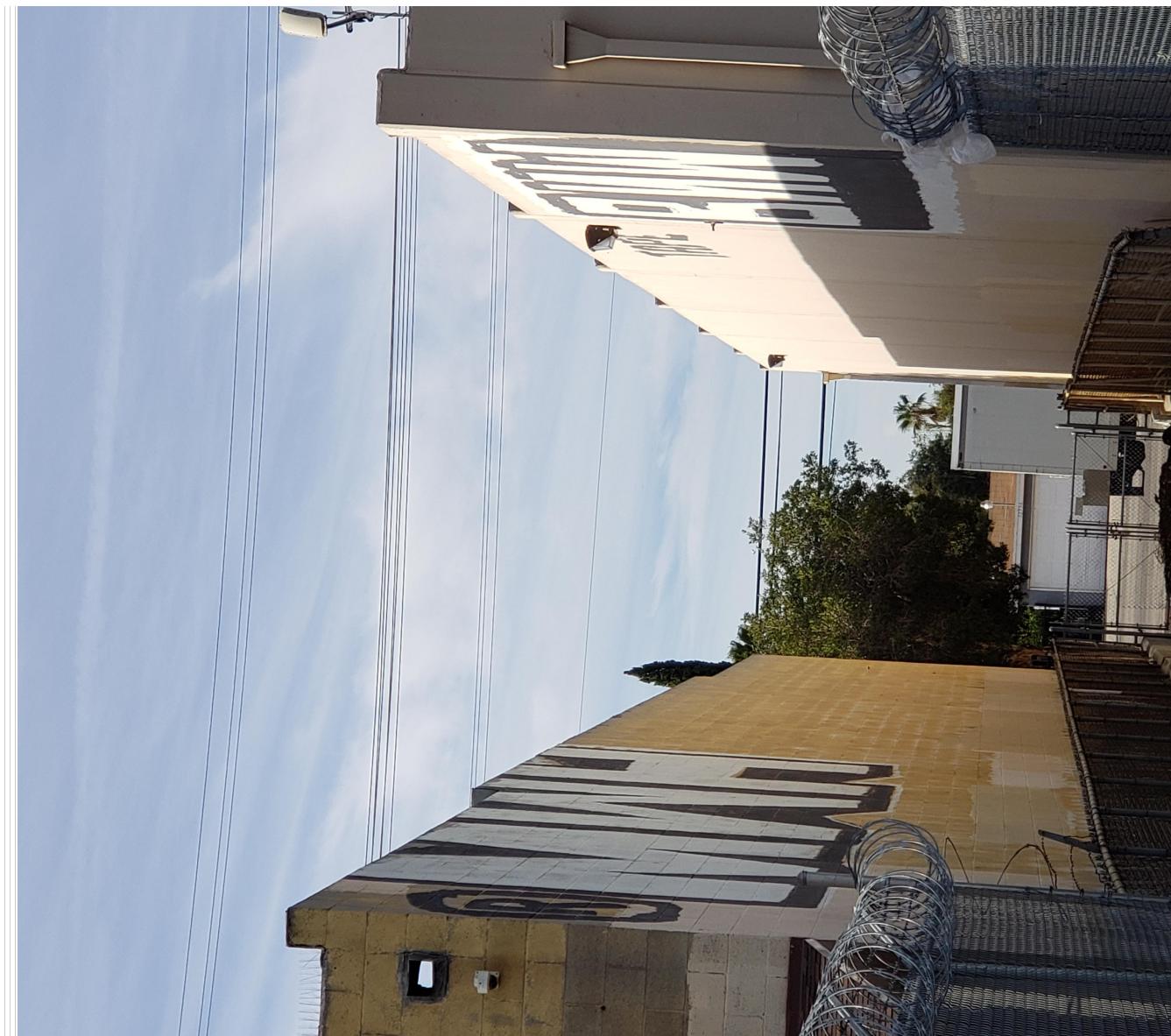
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Thank you,  
Mark Santos,  
Warehouse Operations  
GFI Marketing Corp  
[Mark.GFI@GFIMarketing.com](mailto:Mark.GFI@GFIMarketing.com)

Sarah Elizabeth Bell  
Public Relations Specialist  
Community Services Group  
Los Angeles Sanitation and Environment  
1149 S. Broadway, Ste 500  
213-847-3457 (direct)  
[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)

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Best,

Mark Santos Jr. Area Director  
Councilmember Monica Rodriguez, 7th District  
14117 Highland St., #201, Sylmar, CA 91342  
Phone: [818-354-4800](tel:818-354-4800) Fax: [818-354-4801](tel:818-354-4801) [www.congresstomyou.com](http://www.congresstomyou.com)

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Best,

Juan Saloria Jr. Area Director  
Councilmember Monica Rodriguez, 7th District  
14117 Highland St., #201, Sylmar, CA 91342  
Phone: [818-354-4800](tel:818-354-4800) Fax: [818-354-4801](tel:818-354-4801) [www.congresstomyou.com](http://www.congresstomyou.com)

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[REDACTED]